



**For the safety of our team members, clients, and community, access to our branch lobbies is limited but all banking services are available through our drive-thru lanes during business hours, as well as through our branch ATMs, online banking, and the WestStar mobile app.**

We highly encourage you to use our other banking options during this time:

### **Bank Online Anytime**

Check balances, pay bills, transfer money, and more from your computer with online banking, or on your mobile device using the WestStar mobile banking app<sup>1</sup> or text banking. Access online banking at [weststarbank.com](http://weststarbank.com) or [bookmark the login page](#). Once you have an online banking profile, you can:

- Download the [WestStar mobile banking](#) app<sup>1</sup> to your mobile devices from [iTunes](#) or [Google Play](#). Use your online banking login credentials to get started.
- Enable [text banking](#) by logging into online banking, going to “settings,” selecting text enrollment, and providing the required information. Then, go to “account preferences” and choose the accounts for which you want to use text banking.
- [Deposit checks by phone](#)<sup>2</sup>: Snap a photo of the front and back to deposit endorsed checks with the WestStar mobile banking app<sup>1</sup>. Mobile deposit limits have been temporarily expanded during this time.

### **Deposit Checks and Cash at WestStar ATMs**

Branch ATMs accept deposits of up 30 checks or 50 bills at a time.

### **Cash Withdrawals at Allpoint ATMs**

As part of the Allpoint® ATM network, you have access to your cash at over 55,000 surcharge-free ATMs worldwide, including 120+ in the El Paso and Las Cruces area. To find one near you, please use our [ATM locator](#).

### **Use Bank-by-Phone**

Call **(915) 747-1000** or (855) 770-6358 to check account balances, get account history information, schedule future-dated loan payments and transfers between accounts, and more.

Lastly, make sure we can stay in touch with you by ensuring we have your most current contact phone number and email address.

### **We Are Here to Help**

Call our **Client Service Center at (915) 532-1000** or (800) 366-4578 [Mon. – Fri. 8 AM – 6 PM; Sat. 9 AM - 1 PM] and our team members can assist you with account-related issues, including online banking assistance, debit cards, and more.

---

1. Businesses using Cash Manager may not have access to all of the products and services. Please contact your account representative or call (915) 532-1000 or 1 (800) 366-4578 for additional information. Availability may be affected by your wireless carrier's coverage area. WestStar does not charge a fee for mobile banking. Check with your wireless carrier for details regarding your specific wireless plan and any data usage or text messaging charges that may apply.

2. Mobile deposit is a feature of WestStar mobile banking. Use of the mobile deposit feature requires a supported camera-equipped device and you must download the WestStar mobile banking app. Certain other restrictions apply. See the mobile banking terms and conditions in the WestStar Online Banking Disclosure.

iTunes is a registered trademark of Apple Inc., registered in the U.S. and other countries.  
Google Play is a trademark of Google LLC.

WestStar | 500 N. Mesa | El Paso, TX 79901

Deposit and loan products offered through WestStar Bank, Member FDIC.

NMLS #510433 | Equal Housing Lender

Set your WestStar [email preferences](#) or [unsubscribe](#).

[Privacy Policy](#)