



**For the safety of our team members, clients, and community, access to our branch lobbies is limited but all banking services are available through our drive-thru lanes during business hours, as well as through our branch ATMs, online banking, and the WestStar mobile app.**

We are doing all we can to ensure our Treasury Management client service team is available to provide the support you expect. At this time, the following times remain the same:

- [ACH and wire origination cutoff times](#) will remain unchanged.
- Access to [Remote Deposit and deposit cutoff times](#) will not change.
- Items presented for payment will continue to be processed, so it is important you **review and make decisions for ACH and [Positive Pay](#) items each day.** Consider setting alerts if you have not yet activated them.

We highly encourage you to use our other banking options during this time:

### **Manage Your Company's Accounts from Anywhere**

Review information, perform transactions and manage your accounts from your computer with Cash Manager or on your mobile device using the [WestStar mobile banking app](#)<sup>1</sup>.

- Access Cash Manager at [weststarbank.com](http://weststarbank.com) or [bookmark the login page](#).
- Download the WestStar mobile banking app<sup>1</sup> to your mobile device from [iTunes](#) or [Google Play](#). Use your online banking login credentials to get started.

### **Deposit Checks and Cash at WestStar ATMs**

Branch ATMs accept deposits of up 30 checks or 50 bills at a time.

### **Cash Withdrawals at Allpoint ATMs**

As part of the Allpoint® ATM network, you have access to your cash at over 55,000 surcharge-free ATMs worldwide, including 120+ in the El Paso and Las Cruces area. To find one near you, please use our [ATM locator](#).

### **Use Bank-by-Phone**

Call **(915) 747-1000** [toll free (855) 770-6358] to check account balances, get account history information, schedule future-dated loan payments and transfers between accounts, and more.

Lastly, make sure we can stay in touch with you by ensuring we have your most current contact phone number and email address.

### **We Are Here to Help**

Call us at **(915) 747-1670 or (915) 771-1791** [Mon. – Fri. 8 AM – 5 PM] for assistance with any of our Treasury Management services. Our team members are available and ready to help you.

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<sup>1</sup> Businesses using Cash Manager may not have access to all of the products and services. Please contact your account representative or call (915) 532-1000 or 1 (800) 366-4578 for additional information. Availability may be affected by your wireless carrier's coverage area. WestStar does not charge a fee for mobile banking. Check with your wireless carrier for details regarding your specific wireless plan and any data usage or text messaging charges that may apply. Certain other restrictions apply. See the mobile banking terms and conditions in the WestStar Online Banking Disclosure.

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