

CUSTOMER NOTICE OF USER SAFETY AT UNMANNED AUTOMATED TELLER MACHINES (ATM)

WestStar attempts to ensure the safety for all of our valued customers. We have conducted a good faith evaluation of safety for each of our unmanned teller machines that we operate. We are providing this notice to you with basic safety precautions for all unmanned Automated Teller Machines (ATMs):

1. For outdoor terminals, be aware of your environmental surroundings and be cautious of complicated weather conditions such as fog, rain, snow, sand or dust storm, or other similar conditions.

2. Conduct your automated banking in a public, welllighted location that is free of shrubbery and decorative partitions or dividers.

3. Maintain an awareness of your surroundings throughout the entire transaction. Be aware of:

- Anyone trying to help you with an ATM transaction.
- Anyone trying to look over your shoulder as you enter your PIN.
- Anyone sitting in a parked car nearby. •

4. When leaving an ATM make sure you are not being followed. If you are, drive immediately to a police or fire station, or to a crowded, well-lighted location or business.

5. If not using a WestStar Bank ATM, do not use an ATM that appears unusual looking or offers options with which you are not familiar or comfortable.

6. Always memorize your PIN; never write it on the back of your card. Do not re-enter your PIN if the ATM captures your card. Please contact a Bank representative.

7. Never count your cash at the ATM or in public. Wait until you are in your car or another secure place.

8. When using a drive-up ATM, keep your engine running, your doors locked and leave enough room to maneuver between your car and the one ahead of you in the drive-up line.

9. Prepare all transaction paperwork prior to your arrival at the ATM. This will minimize the amount of time spent at the machine. Never leave an ATM receipt near an unmanned ATM.

10. Closely monitor your bank statements, as well as your balances, and compare ATM receipts against your monthly statement. Immediately report any problems or discrepancies to a Bank representative.

11. If you are unfortunately involved in any kind of confrontation with an assailant who demands your money, COMPLY.

12. If you lose or have your Bank ATM/Debit card stolen, immediately report this to a Bank representative.



^{*} Fees may be subject to state and local taxes, which vary by location.

Deposit and loan products offered by WestStar Bank, Member FDIC.